

Scholarship Recipient Survey

1 Background

Every two years, Child Passenger Safety (CPS) instructors and technicians must complete a number of continuing education credits (CEUs) and installation demonstrations to maintain their certification. Currently, Florida has one of the lowest recertification rates in the country. The Florida recertification rate¹ in calendar year 2016 was 45.3% while the average for all tracked locations² was 56.2%. In order to identify the reasons why individuals choose whether to recertify, and from this, identify mechanisms to improve Florida's performance, the University of Florida (UF) Florida Transportation Technology Transfer (T2) Center conducted a survey of current and former instructors and technicians.

2 Former Technicians/Instructors

2.1 Background

The sample for the former technician/instructor survey came from comparing the list of technicians/instructors existing on November 14, 2016 against versions of the list from November 19, 2015 and November 1, 2013. We compared on each individual's unique identification to avoid spurious results caused by events, like name and address changes. This led to a record set of 1,039 individuals from 63 of Florida's 67 counties. Individuals had approximately two weeks to complete the twelve-question survey; see Appendix 1. By the end of the survey period, 93 individuals completed the survey.³ Of this, 96% identified themselves as former technicians. ⁴ It took individuals on average four minutes to complete the survey.

Table 1 compares the share of respondents from each county to the share of eligible respondents from that county, as well as the response rate from the county. Generally, the respondent county distribution closely matches the sample from which they came.

Table 1 Respondent Location

| County | Eligible Respondents | Survey Respondents | Response Rate | Response Share | Sample Share | Difference |
|-----------|----------------------|--------------------|---------------|----------------|--------------|------------|
| Alachua | 18 | 2 | 11% | 2% | 2% | 0% |
| Baker | 16 | 0 | 0% | 0% | 2% | -2% |
| Bay | 29 | 1 | 3% | 1% | 3% | -2% |
| Bradford | 3 | 0 | 0% | 0% | 0% | 0% |
| Brevard | 14 | 1 | 7% | 1% | 1% | 0% |
| Broward | 100 | 8 | 8% | 9% | 10% | -1% |
| Calhoun | 1 | 0 | 0% | 0% | 0% | 0% |
| Charlotte | 8 | 0 | 0% | 0% | 1% | -1% |
| Citrus | 7 | 2 | 29% | 2% | 1% | 1% |

¹ In Florida, 677 individuals were eligible for recertification in calendar year 2016.

² The United States (US) government tracks recertification rates for not only states but also entities, like US air force bases abroad.

³ Other than optional free-response questions, all 93 individuals responded to each question.

⁴ For this reason, we did not separately analyze the responses of technicians and instructors.

| County | Eligible Respondents | Survey Respondents | Response Rate | Response Share | Sample Share | Difference |
|--------------|----------------------|--------------------|---------------|----------------|--------------|------------|
| Clay | 7 | 2 | 29% | 2% | 1% | 1% |
| Collier | 10 | 1 | 10% | 1% | 1% | 0% |
| Columbia | 1 | 0 | 0% | 0% | 0% | 0% |
| De Soto | 1 | 0 | 0% | 0% | 0% | 0% |
| Dixie | 1 | 0 | 0% | 0% | 0% | 0% |
| Duval | 32 | 2 | 6% | 2% | 3% | -1% |
| Escambia | 60 | 3 | 5% | 3% | 6% | -3% |
| Flagler | 4 | 0 | 0% | 0% | 0% | 0% |
| Franklin | 2 | 0 | 0% | 0% | 0% | 0% |
| Gadsden | 1 | 0 | 0% | 0% | 0% | 0% |
| Gilchrist | 0 | 0 | N/A | 0% | 0% | 0% |
| Glades | 2 | 1 | 50% | 1% | 0% | 1% |
| Gulf | 2 | 0 | 0% | 0% | 0% | 0% |
| Hamilton | 2 | 0 | 0% | 0% | 0% | 0% |
| Hardee | 6 | 0 | 0% | 0% | 1% | -1% |
| Hendry | 1 | 0 | 0% | 0% | 0% | 0% |
| Hernando | 7 | 1 | 14% | 1% | 1% | 0% |
| Highlands | 1 | 0 | 0% | 0% | 0% | 0% |
| Hillsborough | 30 | 4 | 13% | 4% | 3% | 1% |
| Holmes | 3 | 0 | 0% | 0% | 0% | 0% |
| Indian River | 6 | 0 | 0% | 0% | 1% | -1% |
| Jackson | 4 | 1 | 25% | 1% | 0% | 1% |
| Jefferson | 2 | 0 | 0% | 0% | 0% | 0% |
| Lafayette | 0 | 0 | N/A | 0% | 0% | 0% |
| Lake | 16 | 4 | 25% | 4% | 2% | 3% |
| Lee | 28 | 1 | 4% | 1% | 3% | -2% |
| Leon | 34 | 7 | 21% | 8% | 3% | 4% |
| Levy | 4 | 1 | 25% | 1% | 0% | 1% |
| Liberty | 0 | 0 | N/A | 0% | 0% | 0% |
| Madison | 0 | 0 | N/A | 0% | 0% | 0% |
| Manatee | 16 | 6 | 38% | 7% | 2% | 5% |
| Marion | 10 | 0 | 0% | 0% | 1% | -1% |
| Martin | 8 | 3 | 38% | 3% | 1% | 2% |
| Miami-Dade | 126 | 5 | 4% | 5% | 12% | -7% |
| Monroe | 10 | 1 | 10% | 1% | 1% | 0% |
| Nassau | 5 | 0 | 0% | 0% | 0% | 0% |
| Okaloosa | 8 | 1 | 13% | 1% | 1% | 0% |
| Okeechobee | 1 | 0 | 0% | 0% | 0% | 0% |
| Orange | 58 | 4 | 7% | 4% | 6% | -1% |
| Osceola | 9 | 1 | 11% | 1% | 1% | 0% |
| Palm Beach | 81 | 7 | 9% | 8% | 8% | 0% |
| Pasco | 13 | 0 | 0% | 0% | 1% | -1% |
| Pinellas | 57 | 4 | 7% | 4% | 6% | -1% |
| Polk | 22 | 1 | 5% | 1% | 2% | -1% |

| County | Eligible Respondents | Survey Respondents | Response Rate | Response Share | Sample Share | Difference |
|------------|----------------------|--------------------|---------------|----------------|--------------|------------|
| Putnam | 6 | 1 | 17% | 1% | 1% | 1% |
| Santa Rosa | 19 | 4 | 21% | 4% | 2% | 3% |
| Sarasota | 30 | 3 | 10% | 3% | 3% | 0% |
| Seminole | 28 | 2 | 7% | 2% | 3% | -1% |
| St. Johns | 5 | 1 | 20% | 1% | 0% | 1% |
| St. Lucie | 9 | 2 | 22% | 2% | 1% | 1% |
| Sumter | 2 | 0 | 0% | 0% | 0% | 0% |
| Suwannee | 2 | 0 | 0% | 0% | 0% | 0% |
| Taylor | 1 | 0 | 0% | 0% | 0% | 0% |
| Union | 2 | 1 | 50% | 1% | 0% | 1% |
| Volusia | 23 | 0 | 0% | 0% | 2% | -2% |
| Wakulla | 3 | 1 | 33% | 1% | 0% | 1% |
| Walton | 12 | 2 | 17% | 2% | 1% | 1% |
| Washington | 3 | 0 | 0% | 0% | 0% | 0% |

2.2 Questions

The following sub-sections provide the responses to the survey questions.

2.2.1 How many years were you CPS-certified?

Perhaps unsurprisingly, Figure 1 shows that most respondents only served one or two terms.

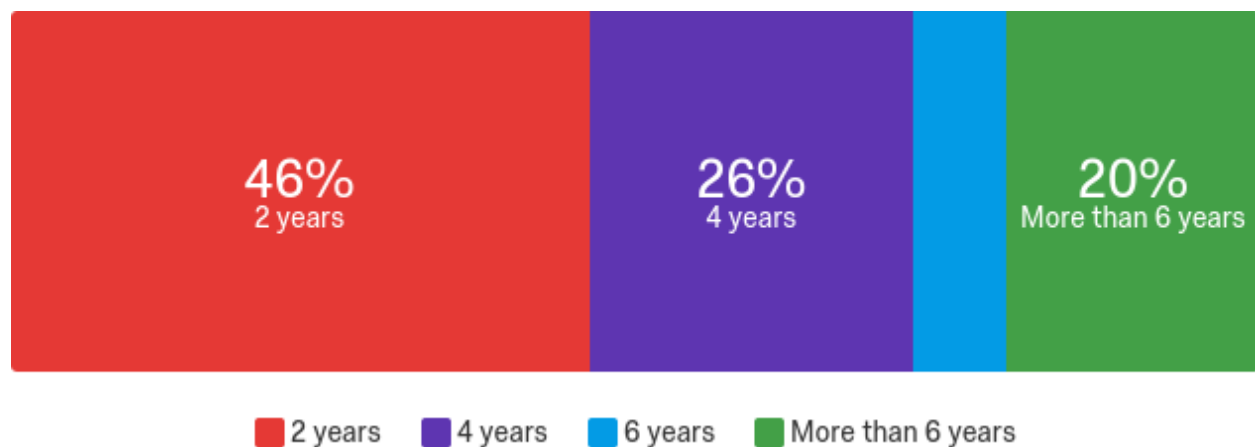


Figure 1 Certification Terms

2.2.2 How often were you involved with activities requiring CPS-certification?

Figure 2 shows that the respondents represent a fairly equal distribution of activity levels, with less than 8% of the respondents indicating they never were involved with activities requiring CPS-certification. A matrix was created to see if activity frequency was higher for those that reported a longer certification period.

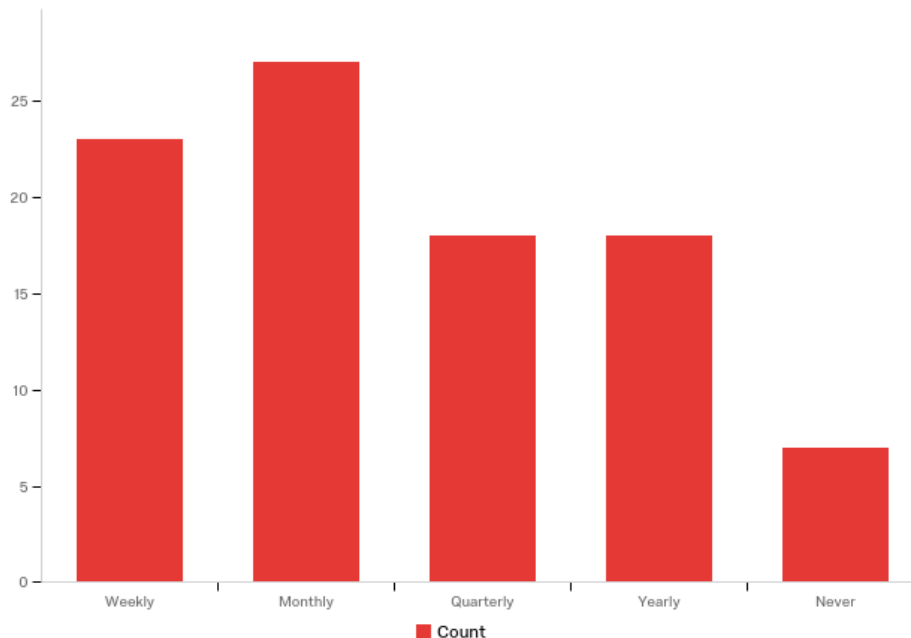


Figure 2 Activity Levels

The percentages in Table 2 represent the share of the row total. Individuals certified for only two years had the largest share of respondents to indicate they were never involved with events that required CPS certification. Conversely, those that indicated they were CPS certified for more than six years reported the highest occurrence of weekly activity.

Table 2 Activity Level by Certification Length

| Certification Length | Weekly | Monthly | Quarterly | Yearly | Never |
|--------------------------|--------|---------|-----------|--------|-------|
| 2 years | 19% | 35% | 19% | 16% | 12% |
| 4 years | 17% | 21% | 33% | 25% | 4% |
| 6 years | 29% | 43% | 0% | 29% | 0% |
| More than 6 years | 47% | 21% | 11% | 16% | 5% |

Those that indicated they were never involved with activities requiring CPS certification were provided with a conditional question to elaborate why that was the case. Appendix 2 shows the four responses we received (*removed for privacy in public report*). Their explanations varied from lack of employer support to only acquiring the certification to better care for their own children and the children of their friends.

2.2.3 Why did you decide to not recertify?

The survey presented users with seven reasons (including “other”) to choose from to explain why they did not recertify. Users could select more than one reason but on average individuals did only choose one. Figure 3 shows that the most common response was “Other” followed by “The recertification process is too time-intensive.”

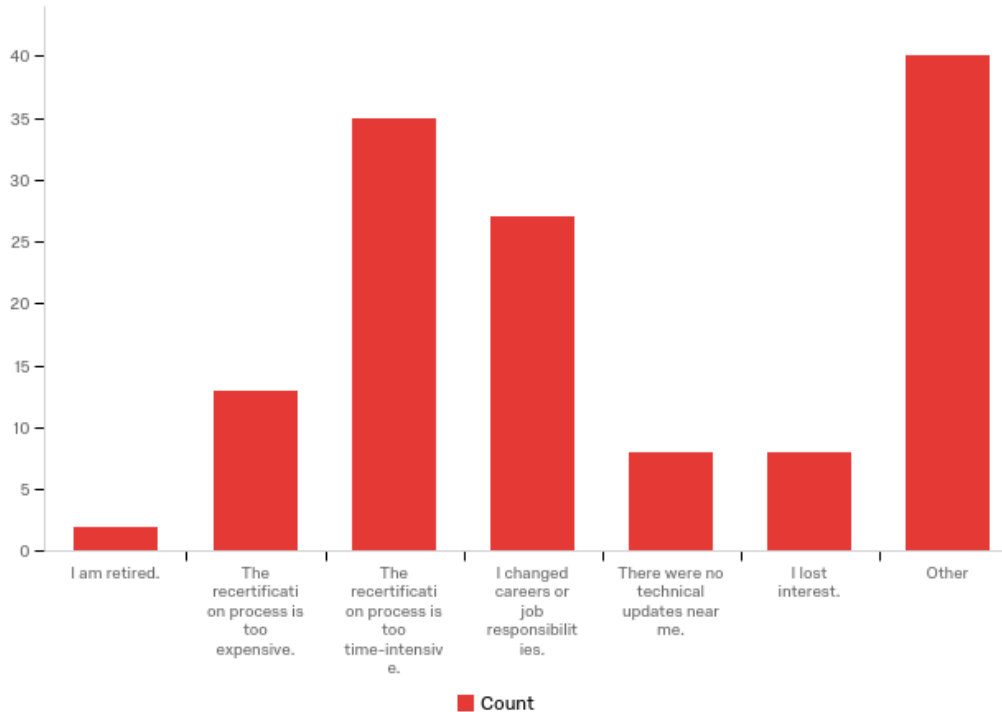


Figure 3 Reasons for not Recertifying

Almost forty individuals provided additional information on why they did not recertify; see Appendix 3 (*removed for privacy in public report*). While a few of the responses are innocuous (i.e., “moved out of state”) or point to something beyond the control of the individual (i.e., “department cut backs”), a number note some type of dissatisfaction with the program (i.e., “too much paperwork”).

2.2.4 Did you receive adequate notice about the need to renew your certification?

Figure 4 shows that lack of notification was not a reason why most individuals did not renew.

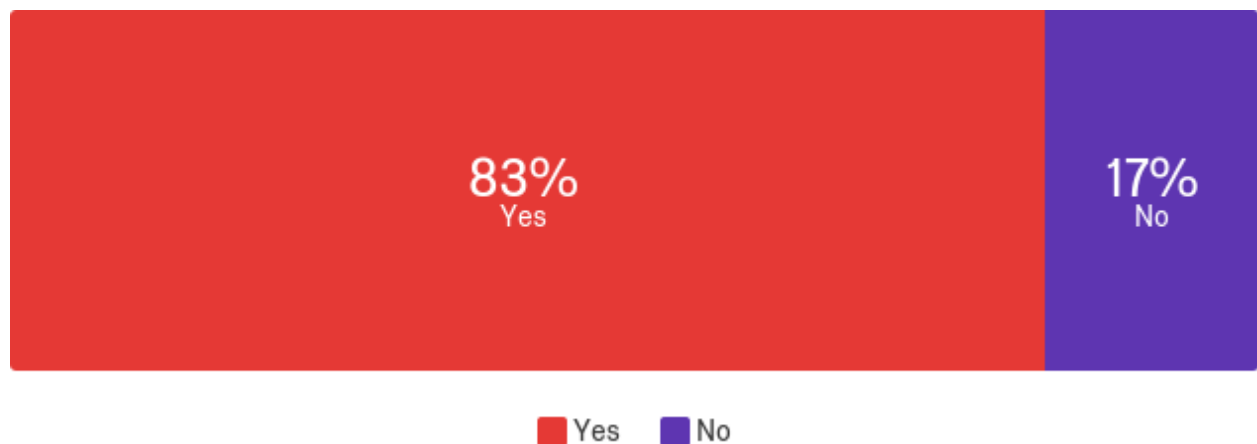


Figure 4 Notice Sufficiency

2.2.5 If the certification period was extended for greater than two years would you still be involved in CPS events?

The two-year certification period did seem to influence whether a majority of respondents renewed their certification. Most individuals that answered “no” were only certified for one term.

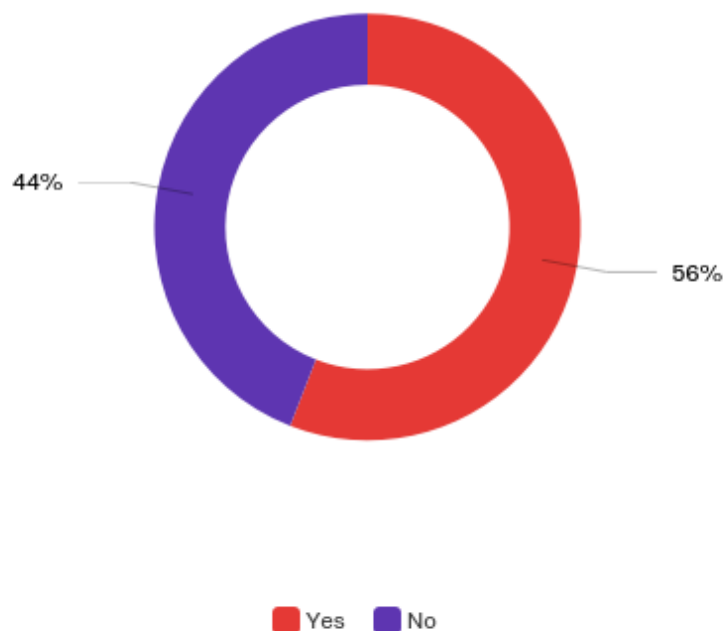


Figure 5 Willingness to recertify under a longer recertification period

2.2.6 Did you ever utilize the recertification scholarships offered by the OPRC?⁵

Figure 5 shows that only a fraction of the individuals reported using a recertification scholarship from the OPRC. The majority of the individuals that had used the scholarship indicated they would still be certified if the certification period was greater than two years. Additionally, the majority of these individuals indicated they did not recertify because they “...changed careers or job responsibilities.” This at least indicates non-superfluous use of the scholarships.

Individuals who indicated they had not used a scholarship could then explain why they had not pursued one; see Appendix 4 (*removed for privacy in public report*). Of the 60 responses, approximately two thirds indicated they had no knowledge of the scholarship program. Based on responses to other questions, though, it does not appear that funding was a primary factor for whether they recertified.

⁵ The question would have been more appropriately phrased as “Did you ever utilize the scholarships offered by the OPRC?” since they are also available for first time participants. Individuals certified for more than two years had a higher incidence of scholarship utilization than those certified for only two years. This makes sense since a literal interpretation of the question would preclude those that were certified for only two years from responding “yes.”

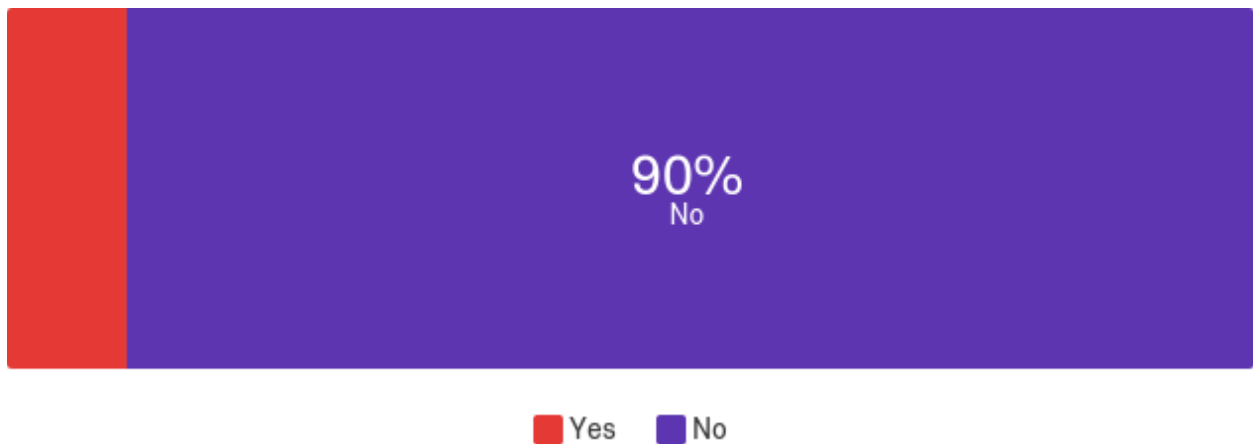


Figure 6 Scholarship Usage

2.2.7 What would lead you to recertify? Select all that apply.

On average, individuals selected a single response with “Easier recertification process” being the most common factor respondents indicated would lead them to recertify. Appendix 5 shows the commentary provided by those that responded with “Other” (*removed for privacy in public report*).

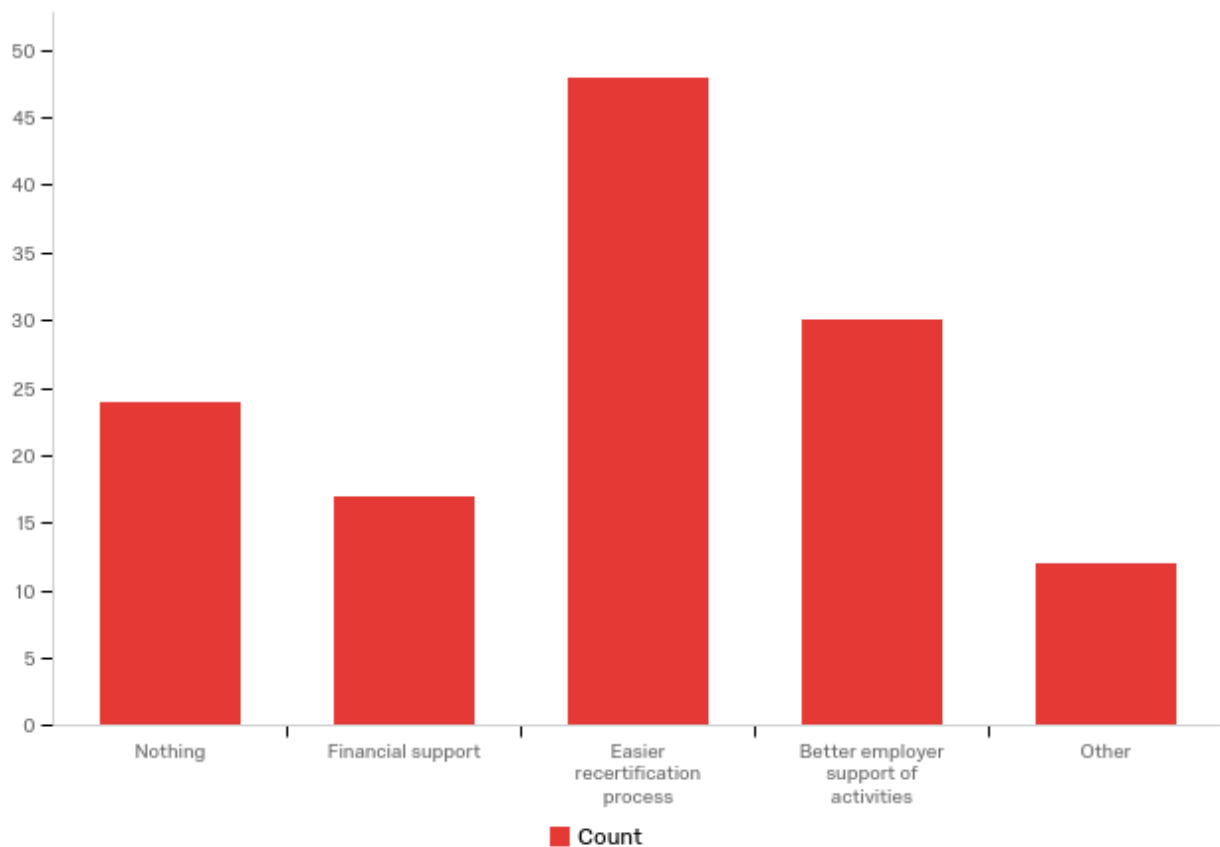


Figure 7 Factors that would Lead to Recertification

2.2.8 Please provide any other comments on what actions the state of Florida can take to encourage recertification.

Over 30 individuals gave suggestions on how to encourage recertification in the state. Appendix 6 provides their responses (*removed for privacy in public report*). A number of comments highlight sentiments documented above. Some of the more common themes include:

- Changes to the frequency and/or structure of classes so it is easier to get needed CEUs and meet seat check quota.
- Compensation for efforts.
- Easier recertification process.

A number of individuals also used the space to compliment the program and note its value.

3 Current Technicians/Instructors

3.1 Background

The sample of current technicians/instructors comes from those individuals that were active as of November 14, 2016. This created a record set of over 1,500 individuals from 64 of Florida's 67 counties. Individuals had approximately two weeks to complete the twelve-question survey; see appendix 7. By the end of the survey period, 263 individuals completed the survey.⁶ Of this, 74% identified themselves as technicians. It took individuals on average ten minutes to complete the survey.

Table 1 compares the share of respondents from each county to the share of eligible respondents from that county, as well as the response rate from the county. Generally, the respondent county distribution closely matches the sample from which they came.⁷

Table 3 Respondent Location

| Course | Eligible Respondents | Survey Respondents | Response Rate | Response Share | Sample Share | Difference |
|-----------|----------------------|--------------------|---------------|----------------|--------------|------------|
| Alachua | 36 | 8 | 22% | 2% | 2% | 0% |
| Baker | 4 | 2 | 50% | 1% | 0% | 0% |
| Bay | 49 | 8 | 16% | 2% | 3% | -1% |
| Bradford | 8 | 1 | 13% | 0% | 1% | 0% |
| Brevard | 27 | 3 | 11% | 1% | 2% | -1% |
| Broward | 158 | 26 | 16% | 8% | 10% | -2% |
| Calhoun | 3 | 4 | 133% | 1% | 0% | 1% |
| Charlotte | 11 | 4 | 36% | 1% | 1% | 1% |
| Citrus | 9 | 4 | 44% | 1% | 1% | 1% |
| Clay | 6 | 3 | 50% | 1% | 0% | 1% |
| Collier | 20 | 5 | 25% | 2% | 1% | 0% |
| Columbia | 8 | 0 | 0% | 0% | 1% | -1% |
| De Soto | 5 | 2 | 40% | 1% | 0% | 0% |
| Dixie | 1 | 4 | 400% | 1% | 0% | 1% |
| Duval | 42 | 10 | 24% | 3% | 3% | 0% |

⁶ All but one individual completed the survey after they began it.

⁷ Individuals could identify multiple counties, which explains why some percentages exceed 100%.

| Course | Eligible Respondents | Survey Respondents | Response Rate | Response Share | Sample Share | Difference |
|--------------|----------------------|--------------------|---------------|----------------|--------------|------------|
| Escambia | 39 | 8 | 21% | 2% | 3% | 0% |
| Flagler | 26 | 3 | 12% | 1% | 2% | -1% |
| Franklin | 2 | 1 | 50% | 0% | 0% | 0% |
| Gadsden | 15 | 4 | 27% | 1% | 1% | 0% |
| Gilchrist | 1 | 4 | 400% | 1% | 0% | 1% |
| Glades | 0 | 0 | N/A | 0% | 0% | 0% |
| Gulf | 1 | 0 | 0% | 0% | 0% | 0% |
| Hamilton | 2 | 0 | 0% | 0% | 0% | 0% |
| Hardee | 3 | 0 | 0% | 0% | 0% | 0% |
| Hendry | 6 | 2 | 33% | 1% | 0% | 0% |
| Hernando | 10 | 4 | 40% | 1% | 1% | 1% |
| Highlands | 4 | 4 | 100% | 1% | 0% | 1% |
| Hillsborough | 56 | 14 | 25% | 4% | 4% | 1% |
| Holmes | 3 | 0 | 0% | 0% | 0% | 0% |
| Indian River | 7 | 3 | 43% | 1% | 0% | 0% |
| Jackson | 7 | 2 | 29% | 1% | 0% | 0% |
| Jefferson | 1 | 1 | 100% | 0% | 0% | 0% |
| Lafayette | 0 | 0 | N/A | 0% | 0% | 0% |
| Lake | 28 | 10 | 36% | 3% | 2% | 1% |
| Lee | 43 | 9 | 21% | 3% | 3% | 0% |
| Leon | 31 | 4 | 13% | 1% | 2% | -1% |
| Levy | 2 | 4 | 200% | 1% | 0% | 1% |
| Liberty | 0 | 0 | N/A | 0% | 0% | 0% |
| Madison | 1 | 0 | 0% | 0% | 0% | 0% |
| Manatee | 36 | 10 | 28% | 3% | 2% | 1% |
| Marion | 14 | 6 | 43% | 2% | 1% | 1% |
| Martin | 26 | 5 | 19% | 2% | 2% | 0% |
| Miami-Dade | 121 | 17 | 14% | 5% | 8% | -3% |
| Monroe | 28 | 4 | 14% | 1% | 2% | -1% |
| Nassau | 3 | 2 | 67% | 1% | 0% | 0% |
| Okaloosa | 12 | 1 | 8% | 0% | 1% | 0% |
| Okeechobee | 6 | 1 | 17% | 0% | 0% | 0% |
| Orange | 121 | 16 | 13% | 5% | 8% | -3% |
| Osceola | 11 | 0 | 0% | 0% | 1% | -1% |
| Palm Beach | 132 | 24 | 18% | 7% | 9% | -1% |
| Pasco | 8 | 4 | 50% | 1% | 1% | 1% |
| Pinellas | 68 | 12 | 18% | 4% | 4% | -1% |
| Polk | 42 | 11 | 26% | 3% | 3% | 1% |
| Putnam | 5 | 2 | 40% | 1% | 0% | 0% |
| Santa Rosa | 24 | 9 | 38% | 3% | 2% | 1% |
| Sarasota | 30 | 5 | 17% | 2% | 2% | 0% |
| Seminole | 39 | 5 | 13% | 2% | 3% | -1% |
| St. Johns | 12 | 5 | 42% | 2% | 1% | 1% |
| St. Lucie | 47 | 7 | 15% | 2% | 3% | -1% |

| Course | Eligible Respondents | Survey Respondents | Response Rate | Response Share | Sample Share | Difference |
|------------|----------------------|--------------------|---------------|----------------|--------------|------------|
| Sumter | 10 | 5 | 50% | 2% | 1% | 1% |
| Suwannee | 4 | 0 | 0% | 0% | 0% | 0% |
| Taylor | 1 | 1 | 100% | 0% | 0% | 0% |
| Union | 4 | 2 | 50% | 1% | 0% | 0% |
| Volusia | 40 | 7 | 18% | 2% | 3% | 0% |
| Wakulla | 4 | 3 | 75% | 1% | 0% | 1% |
| Walton | 4 | 2 | 50% | 1% | 0% | 0% |
| Washington | 3 | 0 | 0% | 0% | 0% | 0% |

3.2 Questions

The following sub-sections provide the responses to the survey questions.

3.2.1 How many years have you been CPS-certified?

Figure 8 shows that the distribution of certification lengths is consistent between current and former technicians/instructors. The two sample sizes being roughly equivalent and formed over a short period supports the inference that turnover is high. Of course, this is also supported by the fact that the annual recertification rate is less than 50%. Filtering to only instructors creates a different distribution, however, with most respondents certified for more than 6 years.

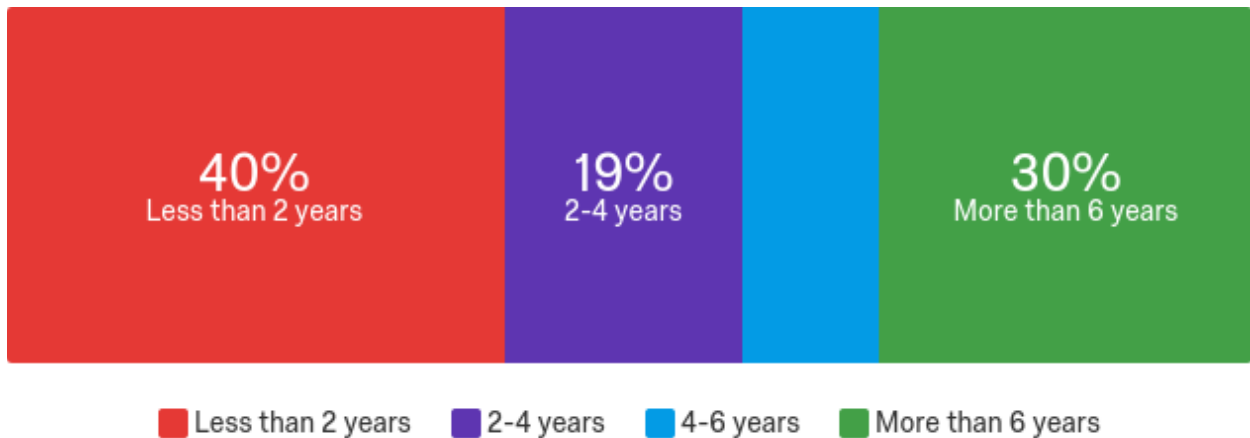


Figure 8 Certification Terms

3.2.2 How often are you involved with activities requiring CPS-certification?

Figure 9 shows that the majority of respondents participate at least monthly in activities requiring CPS-certification. Only 5% of respondents indicated they are never involved with such activities. This distribution is almost identical to that of former technicians/instructors. Instructors did indicate involvement that is more frequent with activities requiring CPS-certification than technicians.

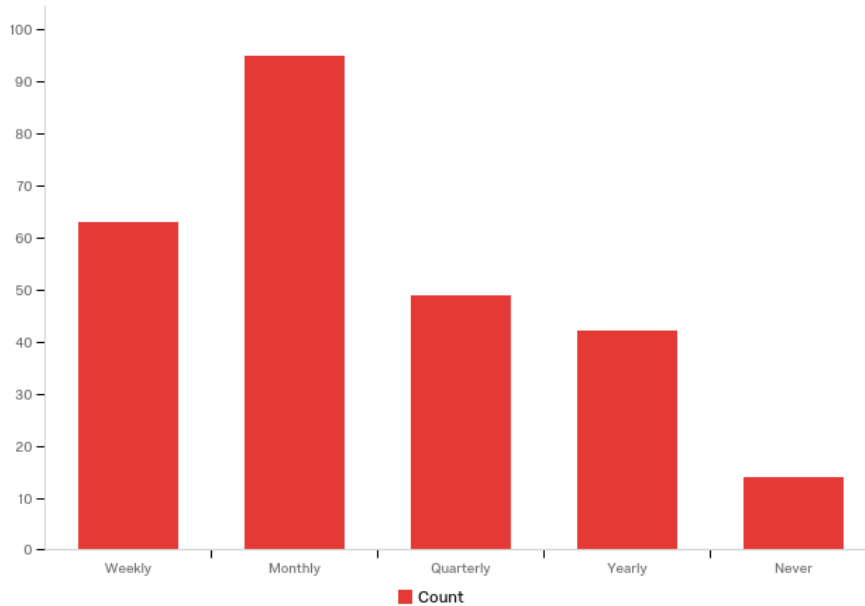


Figure 9 Distribution of Activity Levels

As we did before, we created a matrix to see if certification length influences activity frequency. The percentages in Table 4 represent the share of the row total. Individuals certified for only two years had the most respondents indicate they are never involved with events requiring CPS certification. Those certified for more than six years reported the highest occurrence of weekly activity.

Table 4 Activity Level by Certification Length

| Certification Length | Weekly | Monthly | Quarterly | Yearly | Never |
|--------------------------|--------|---------|-----------|--------|-------|
| 2 years | 15% | 40% | 17% | 17% | 10% |
| 4 years | 20% | 38% | 22% | 18% | 2% |
| 6 years | 28% | 31% | 31% | 10% | 0% |
| More than 6 years | 37% | 32% | 14% | 15% | 3% |

When asked to elaborate on why they are “never” involved with activities requiring CPS certification we received responses that generally fall into three categories: (1) position change, (2) not aware of any events, (3) no time to participate. One individual also mentioned feeling unwelcomed; see Appendix 8 (*removed for privacy in public report*).

3.2.3 Do you expect to recertify at the end of your current certification?

Figure 10 shows that most individuals expect to recertify at the end of their current certification. Interestingly, the majority of individuals that indicated they are never involved in CPS activities said they expect to recertify. The most common participation level of those that selected “No” to this question is “yearly.” Moreover, for those that said they would not be recertifying, the most common responses were “The recertification process is too time-intensive” followed by “I am changing careers or job responsibilities.” In the free response portion of this question, several individuals reiterated feeling unwelcomed by the program. These respondents did not always coincide with those individuals that had expressed similar feelings in response to other questions.

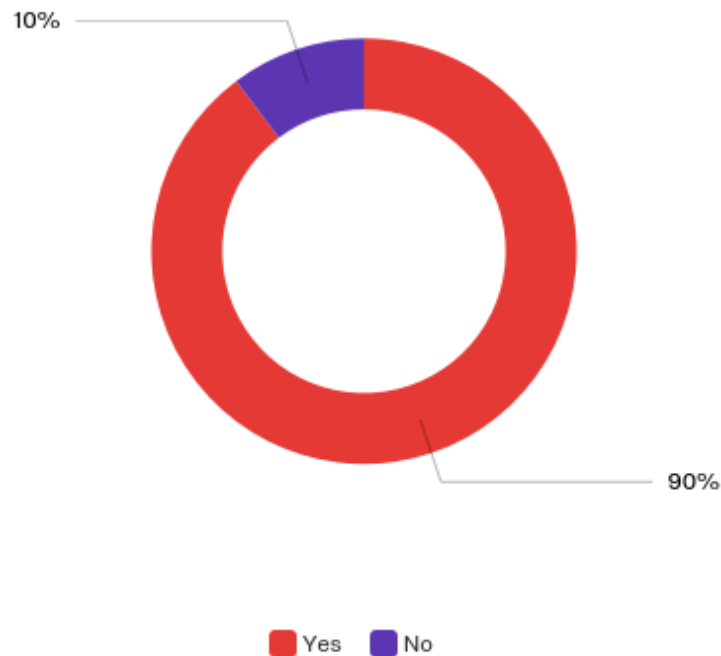


Figure 10 Probability of Recertifying

For those that indicated they intended to recertify, we then asked them if they planned to apply for an OPRC scholarship to cover their recertification fee. Most individuals indicated they would not. Of the approximately 160 individuals that indicated “no”, more than two thirds said their “Employer will pay the recertification fee.” The remaining respondents either indicated they “...have sufficient funds to cover the fee...” or provided an open-ended response. Appendix 10 shows these responses (*removed for privacy in public report*). They echo the sentiments reflected by a number of former technicians/instructors who also expressed that they did not know about the opportunity.

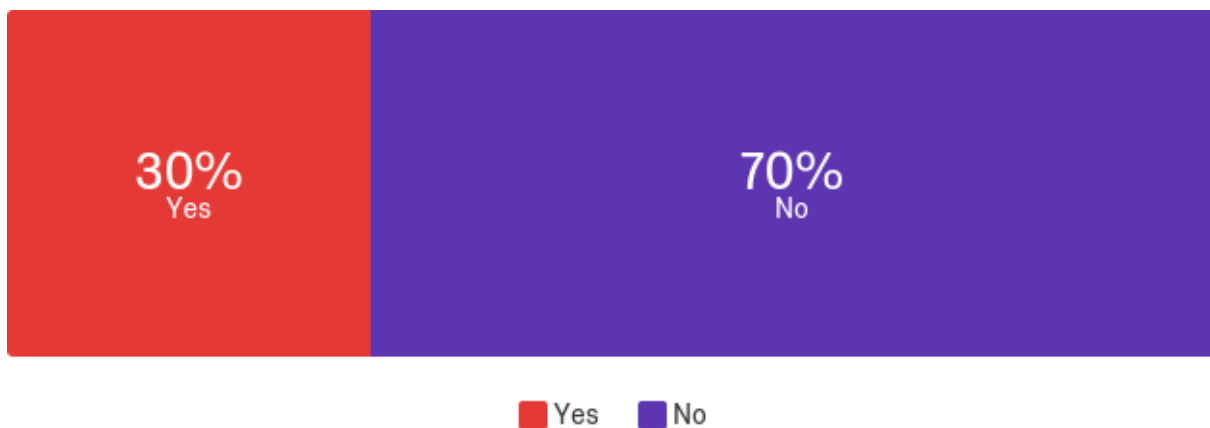


Figure 11 Plans to Apply for OPRC Scholarship to Cover Recertification Costs

The most common reason given by the approximately 70 individuals who said they plan to use an OPRC scholarship is because their “Employer will not pay recertification fee.” Appendix 9 provides the explanation for those that selected “Other” (*removed for privacy in public report*). Most of the responses involve financial reasons. It appears that many feel the recertification cost is a burden on their employer and see the scholarships as a mechanism to alleviate it.

3.2.4 Have you received adequate notice about the need to renew your certification?

Figure 12 shows most individuals feel they receive adequate notice about the need to renew their certification.

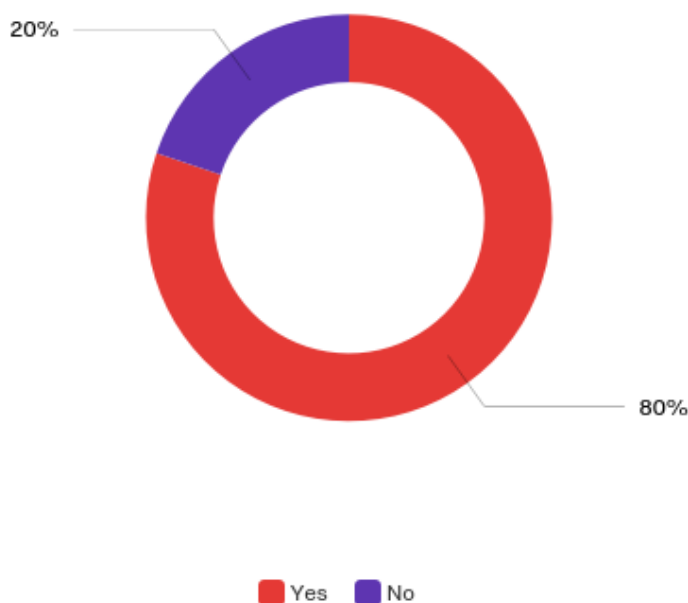


Figure 12 Notice Sufficiency

3.2.5 Have you received adequate notice about webinars and training opportunities that meet Continuing Education Unit (CEU) requirements?

An even slightly larger share of individuals believe they receive adequate notice about the opportunities they need to engage in to satisfy CEU requirements.

3.2.6 Do you know how to contact a CPS instructor/proxy to complete the seat check requirements for recertification?

Over 90% of respondents indicated they know how to contact a CPS instructor/proxy to complete the seat check requirements for recertification. Most of the individuals that responded “No” to this question have been CPS-certified for less than 2 years. Relative to all respondents, these individuals also disproportionately indicated they have not received adequate notice about the need to renew or opportunities to meet their CEU requirements.

3.2.7 Do you think it would be beneficial for the certification period to be extended for greater than two years?

Most individuals would like the recertification period extended beyond 2 years. This is not too different from the share of former technicians/instructors who said they would still be certified if the certification period lasted longer than two years. Almost 80% of individuals who said they would not be recertifying thinks it would be beneficial to extend the recertification period.

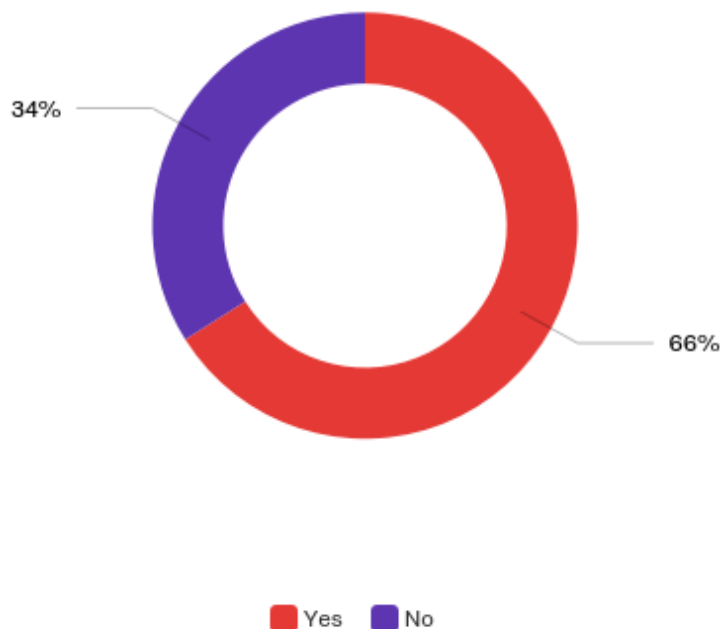


Figure 13 Should the Recertification Period be Extended

Individuals who said the certification period should be extended were then asked to give a recommended number of years. The average value of the responses was approximately 4 years.

3.2.8 Have you ever utilized the recertification scholarships offered by the OPRC?

Over 80% of respondents indicated they had not utilized a recertification scholarship. As noted for the similar question above, this question was poorly phrased and would have been more appropriate if the word “certification” had been used instead of “recertification.” Though a few respondents who indicated they had been certified for “less than 2 years” responded they had used a *recertification* scholarship, a literal interpretation of the question would preclude them and over a third of all participants from responding. Excluding these individuals increases the share who had used a scholarship by almost 10%.

3.2.9 Please provide any other comments on why you are recertifying and what actions the state of Florida can take to encourage others to recertify.

A large number of individuals took the opportunity to respond to this question. Appendix 12 shows the responses that individuals provided (*removed for privacy in public report*). They largely reflect the responses summarized in section 2.2.8. Additional comments of note include developing a literature piece that can be distributed to local

governments emphasizing the importance of having certified technicians on staff and increasing stipends and advertising efforts to encourage participation in rural areas.

4 Conclusion

The results show that the opinions of former technicians/instructors do not differ strongly from current technicians/instructors. Lack of funding appears to be a secondary reason for why individuals do not stay certified or participate more routinely in CPS activities. Reasons that are more common include lack of employer support, lack of time, effort involved with meeting certification requirements, and group politics.

Appendix 1

Default Question Block

CPS Technician/Instructor Certification/Recertification Survey

Name (optional)

Role

- ☐ Instructor
- ☐ Technician

What Florida county did you primarily work in?

How many years were you CPS-certified?

- ☐ 2 years
- ☐ 4 years
- ☐ 6 years
- ☐ More than 6 years

How often were you involved with activities requiring CPS certification?

- ☐ Weekly
- ☐ Monthly
- ☐ Quarterly
- ☐ Yearly
- ☐ Never

Why were you never involved with activities requiring CPS certification?

Why did you decide to not recertify? Select all that apply.

- ☐ I am retired.
- ☐ The recertification process is too expensive.
- ☐ The recertification process is too time-intensive.
- ☐ I changed careers or job responsibilities.
- ☐ There were no technical updates near me.
- ☐ I lost interest.
- ☐ Other

Please explain why you did not recertify.

Did you receive adequate notice about the need to renew your certification?

- ☐ Yes
- ☐ No

If the certification period was extended for greater than two years would you still be involved in CPS events?

- ☐ Yes
- ☐ No

Did you ever utilize the recertification scholarships offered by the OPRC?

☐ Yes

☐ No

If no, why not?

What would lead you to recertify? Select all that apply.

☐ Nothing

☐ Financial support

☐ Easier recertification process

☐ Better employer support of activities

☐ Other

Please explain what would lead you to recertify.

Please provide any other comments on what actions the state of Florida can take to encourage recertification.

Appendix 2

(removed for privacy in public report)

Appendix 3

(removed for privacy in public report)

Appendix 4

(removed for privacy in public report)

Appendix 5

(removed for privacy in public report)

Appendix 6

(removed for privacy in public report)

Appendix 7

Default Question Block

CPS Technician/Instructor Certification/Recertification Survey

Name (optional)

Role

- ☐ Instructor
- ☐ Technician

What Florida county(ies) do you primarily work in? Select all that apply (hold the control key to select multiple options).

Alachua

Baker

Bay

Bradford

Brevard

Broward

Calhoun

Charlotte

Citrus

Clay

How many years have you been CPS-certified?

- ☐ Less than 2 years
- ☐ 2-4 years
- ☐ 4-6 years
- ☐ More than 6 years

How often are you involved with activities requiring CPS certification?

- ☐ Weekly
- ☐ Monthly
- ☐ Quarterly
- ☐ Yearly
- ☐ Never

Why are you never involved with activities requiring CPS certification?

Do you expect to recertify at the end of your current certification?

- ☐ Yes
- ☐ No

Do you plan to apply for an OPRC scholarship to cover your recertification fee?

- ☐ Yes
- ☐ No

Why are you requesting the financial assistance?

- ☐ Employer will not pay recertification fee.
- ☐ I am unemployed.
- ☐ Other

Please explain why you are requesting the financial assistance.



Why are you not requesting the financial assistance?

- ☐ Employer will pay recertification fee.
- ☐ I have sufficient funds to cover the fee myself.
- ☐ Other

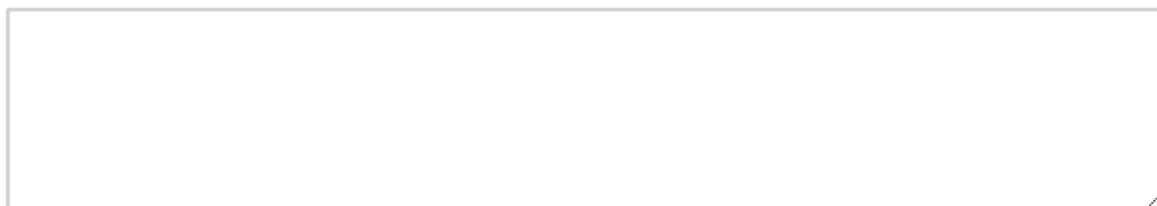
Please explain why you are not requesting the financial assistance.



Why will you not be recertifying? Select all that apply.

- ☐ I am retiring.
- ☐ I am changing careers or job responsibilities.
- ☐ The recertification process is too expensive.
- ☐ The recertification process is too time-intensive.
- ☐ There are no technical updates near me.
- ☐ I am no longer interested.
- ☐ Other

Please explain why you will not be recertifying.



Have you received adequate notice about the need to renew your certification?

- ☐ Yes
- ☐ No

Have you received adequate notice about webinars and training opportunities that meet Continuing Education Unit (CEU) requirements?

- ☐ Yes
- ☐ No

Do you know how to contact a CPS instructor/proxy to complete the seat check requirements for recertification?

- ☐ Yes
- ☐ No

Do you think it would be beneficial for the certification period to be extended for greater than two years?

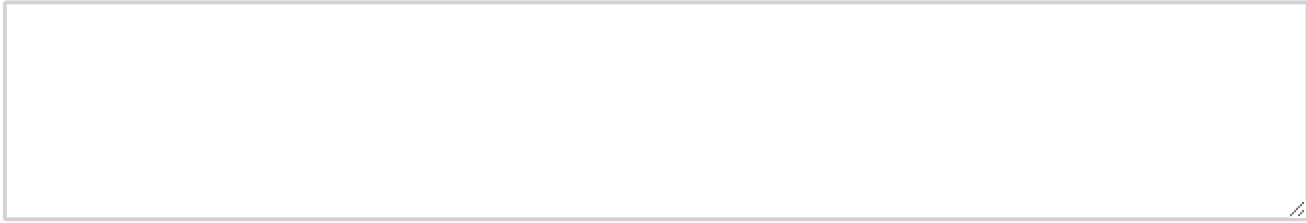
- ☐ Yes
- ☐ No

What would be an appropriate number of years for the certification period?

Have you ever utilized the recertification scholarships offered by the OPRC?

- ☐ Yes
- ☐ No

Please provide any other comments on why you are recertifying and what actions the state of Florida can take to encourage others to recertify.



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Appendix 8

(removed for privacy in public report)

Appendix 9

(removed for privacy in public report)

Appendix 10

(removed for privacy in public report)

Appendix 11

(removed for privacy in public report)

Appendix 12

(removed for privacy in public report)